

RESOURCES:

Entergy New Orleans Website

entergyneworleans.com/solar

NREL Online Solar Calculator

mapserve3.nrel.gov/PVWatts_Viewer/index.html

Are there other ways that I can save money on my Entergy bill?

- Yes. Simple steps around the house such as adjusting your thermostat, caulking doors and windows, and adding insulation can make a big difference on your Entergy bill. Check out entergyneworleans.com/save money for more tips and online tools to help you save money.
- As an Entergy New Orleans electric customer, you also qualify for Energy Smart incentives and rebates for energy-efficient measures around the house such as energy audits, AC tune-ups, insulation, and more. Visit the website at energysmartnola.info for more information.

Legal Disclaimer: Entergy does not sell, lease, install or maintain solar panels. Any decision to install solar panels is a personal one and should be based on each consumer's individual facts and circumstances and the specifics of the solar panel transaction. No statement herein is intended to endorse or denounce the use of solar energy or any person or company in the business of selling, leasing, installing or maintaining solar panels.



THE POWER OF PEOPLE®

entergyneworleans.com



A message from Entergy New Orleans, Inc.

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Solar panels... Get the facts. I did.



Deborah - Entergy Customer



The Entergy New Orleans website at entergyneworleans.com/solar helped me better understand the long-term investment so I could decide what's right for me.

Frequently Asked Questions

How can I estimate my potential energy savings from installing solar panels?

- The U.S. Department of Energy's National Renewable Energy Laboratory provides an online solar calculator at mapserv3.nrel.gov/PVWatts_Viewer/index.html. This is one method that can be used to help estimate how much power and potential energy savings a solar system could produce.
- Based on an average electric rate of \$0.09 per kWh, the NREL calculations suggest that customer energy savings from a typical 4 kW residential solar system in the New Orleans area might be in the neighborhood of \$35 to \$55 a month. Actual customer energy savings could be higher or lower depending on a number of variables, including weather, panel type, panel installation, etc.

What other issues should be considered in determining if solar is right for me?

- The cost of the solar panels and any related contractual provisions.
- The possible availability of tax credits (consult your tax professional).
- The possible effect on homeowner's insurance costs (consult your insurance agent) or roof warranty.

How are solar customers billed or credited?

- The energy produced by your solar panels is used by your home first. Any extra power produced is placed back on the electric grid.
- If your solar panels produced less energy than you used from Entergy New Orleans, you will be billed for the electricity that you used that month.
- If your solar panels produced more energy than you used from Entergy New Orleans, you will receive a credit on your bill towards future energy usage.
- Check out entergyneworleans.com/solar for examples of credit and billing for solar customers.



What happens during an electric outage?

A solar panel system needs battery back-up to provide power when the electric grid is out of service. Most residential solar panel systems do not have battery back-up power, so unless your system does, you will not have solar power when your electricity is out.

Do solar customers pay the same electric rates as non-solar customers?

Yes. Having solar panels on your roof does not change the rates for electric service.

Are there any additional fees or charges to solar customers from Entergy New Orleans?

There is a one-time \$50 meter change fee for residential customers (\$75 for commercial customers) since solar panels require a different meter.

If I choose to install solar panels, how do I get started?

- You first need to work with both Entergy New Orleans and a qualified installer to have the proposed design approved for ensuring safety of the system.
- The system must also be inspected by and receive permits from the City of New Orleans and have a final on-site inspection conducted by Entergy New Orleans.
- You should start the application process at least 90 days before you intend to connect a system to Entergy New Orleans facilities.
- See more in-depth information about the application process at entergyneworleans.com/solar.